

Amazon Invoice (810) - FAQ

Q: Is the total invoice quantity required?

A: Yes, the total invoice quantity is required. It may not be zero, as this would cause the invoice to fail.

Q: Do all miscellaneous charges (freight allowances, promotions) need to be itemized?

A: Yes, all miscellaneous charges need to be itemized.

Q: Is tax information required at line level?

A: Tax is required at the line item level if items in the invoice are taxed.

Q: What is parallel testing?

A: Vendors send paper and EDI invoices for all orders shipped after the vendor is moved to production for the 810 during the parallel testing phase. Vendors are required to parallel test until at content for at least 5-10 EDI invoice files is validated. Parallel testing is completed with production POs and invoices. The Amazon AP team will contact you once parallel testing is complete or if there are any content discrepancies.

Q: Is it required to provide price in the 855?

A: Yes, vendors are required to return the unit cost price in the 855; the cost price should match the unit cost price that we will be invoiced. Further, book vendors are required to provide a list price and discount multiplier.

Q: What types of issues would cause invoice discrepancies?

A:

- Invalid remittance address (does not match information provided in New Supplier Questionnaire)
- Payment terms do not match the payment terms agreed upon with the Amazon buyer
- Invoice total amount does not equal the total sum of the items and miscellaneous charges Invoice total quantity does not match the sum of the quantity of all items.
- Item IDs or items do not match the 850 item IDs that were sent to the vendor.

Q: Do the qualifier and item ID need to match the ones from the 850?

A: Yes.